

Quality Policy

IST S.A. demonstrates unique and outstanding technical knowledge and experience in the fields of engineering studies , machines design, research and development of professional refrigerators, organization of assembly lines, engineering products design with the aim of 3D designing and simulation tools, static and dynamic engineering analysis utilizing the FEA (Finite Element Analysis) models , functional prototypes creation, mechanical endurance and field tests .

One of the main objectives of the company is to provide cost-effective, high standards services consistently.

For this reason, IST S.A. assures its clients of:

- The implementation of a Quality System which conforms to the ISO9001:2015 model,
- The setting of realistic goals for the Quality and of the supervising of their development.
- Our agreement with the Policy in effect, and of the constant improvement of the efficiency of the Quality System,
- Our compliance with the related law and regulatory texts, which are concerned with products and services provided to our clients,
- Our provision of services which are in accordance with the customer demands, needs and desires, our productive and our consideration of the productive feedback generated by customers (comments, complaints, guidelines),
- Our continues effort for our employees to uninterrupted focus on Quality,
- Our concern for our employees for technical training and brilliance,
- The maintenance of a sufficient level of economic and human resources,
- The maintenance of the required means for the continuation of quality upgrades,
- The utilization and application of modern practices and means and of the continuous in-company, multidimensional improvements and procedures.

Anastasios Adamopoulos

General Manager